**AHCCCS**

*Our first care is your health care*
ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

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**DATE:**        October 16, 2003

**TO:**            Nancy Mischung, Dan Lippert, Dennis Koch

**FROM:**        Frank Straka

**SUBJECT:**    Notes on 820 Service Levels

It was agreed to that we could support a Wednesday 9:00 AM service level for the 820 transaction based on the runs times provided.  This time is achievable for the regular weekly as well as the big weekly process.

The 820 process has the following dependencies:

| | |
|---|---|
| Recipient critical path ends at | Midnight |
| Oracle capitation cycle ends at | 3:00 AM |
| Oracle 820 file extract & transfer to the mainframe | 3:30 AM |
| (max run time 30 minutes) | |
| Recipient 820 mainframe extract | 5:30 AM |
| (max run time 2 hours) | |
| Mercator process | 6:00 AM |
| (max run time 30 minutes) | |

The 820 transaction will be available on Wednesday with payment dates made the previous Wednesday through Tuesday.